



of technology and business  
innovation  
2000 - 2010

**intelscape**

## EXAMPLE PROJECTS AND CASE STUDIES

*Our Esteemed Customers have entrusted inteliscape for their key projects, either simple projects addressing one business need or complex projects addressing strategic objectives. We treat each Customer relationship on its own merit and do our best to ensure that the Customer will pursue a long lasting strategic relationship with inteliscape. Below find such examples.*

### CUSTOM AND BUSINESS PROCESS INTEGRATION

Central Bank of Cyprus Central Bank of Cyprus European Union Marfin Popular Bank Public Co. Ltd. Marfin Popular Bank Public Co. Ltd. Marfin Popular Bank Public Co. Ltd. Marfin Popular Bank Public Co. Ltd. Ministry of Finance Ministry of Finance	Banks Data Exchange Direct Reporting Software Development Methodologies for SMEs eTrading Export Documentary Credits Internet Banking for Individuals (several countries) Internet Banking for Business (several countries) Turkish Cypriot Property Management eSignatures for Government Portal applications
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### ENTERPRISE CONTENT AND PROCESS MANAGEMENT

Athens2004 Olympics Central Bank of Cyprus Central Bank of Cyprus Centrobank, Serbia Chrystodoulos G. Vassilisades Intership Navigation Limassol Municipality Marfin Popular Bank Public Co. Ltd. (Bank, Insurance, Finance, Factors, IBB)	Case Management and Knowledge Management Enterprise Document Management Companies Direct Reporting Enterprise Document Management Enterprise Document Management and Capturing Enterprise Document Management and Capturing Municipalities Document Management Enterprise Content Management, Process Management and Capturing for over 50 applications
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### PORTALS AND WEB CONTENT MANAGEMENT

Columbia Ship Management Cyprus Tourism Organization Electricity Authority of Cyprus InterServe (British Military Bases) Marine Transport Bank, Ukraine Ministry of Finance Marfin Popular Bank Public Co. Ltd. Marfin Popular Bank Public Co. Ltd.	Employee Portal Portal for Tourists Web Content Management for Customers Employee Portal Employee Portal Websites under Government Portal Employee Portal (several countries) Group Website for Customers (several countries)
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### LEARNING MANAGEMENT

Central Bank of Cyprus Cyprus Productivity Center Cyprus Telecommunications Authority European Union Technical University of Cyprus University of Cyprus	Euro hand-notes security features ECDL (all 7 modules) Hosted Learning Content Management System Learning Governance Consultancy Report History of Europe Lesson Plans creation and management
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### INFRASTRUCTURE

Central Bank of Cyprus Kypros Chrysostomides Marfin Popular Bank Public Co. Ltd. Marfin Popular Bank Public Co. Ltd. Marlow Navigation Ministry of Finance Ministry of Finance Ministry of Finance University of Cyprus	Messaging, Mobile Messaging Infrastructure Management Enterprise Faxing Messaging, Mobile Messaging (several countries) Messaging Encryption Infrastructure Messaging, Mobile Messaging Web Analytics (Government-wide) Antivirus Security (Campus-wide)
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We are proud for many of our projects! Below list contains a few such projects turned into Case Studies, each available in a Brochure format at our web site.

- **HUNDREDS of Customers**
  - **TENS OF THOUSANDS of Users**
    - **TENS OF MILLIONS of DOCUMENTS processed**
      - **BILLIONS of EMAILS delivered**

 **MARFIN LAIKI BANK** ▪ **Enterprise Content Management, Process Management**

Automated over 50 key banking front- and back-office process in a secure, productive, and value-added process flow.

▪ **Internet Banking**

Internet Banking for Individuals and Internet Banking for Business, caters for over 100 transactions in a multi-country and multi-lingual 24 x 7 x 365 Customer Service through any channel: Browser, SMS, Alerts, Mobile, Internet TV.

▪ **Web Content Management**

Global Web Content Management system, catering to the business needs of 7 divisions in 4 countries and 2 languages. The result: an enterprise features rich product, securing a function-rich and user friendly end-user experience, compliant to W3C standards and top performance.



▪ **Property Management**

Create an efficient method of storing, accessing, searching, and managing documents for the Central Bank of Cyprus and the European Central Bank.

▪ **Enterprise Document Management**

Capture, Store, Accessing, Search, and Manage documents for the Central Bank of Cyprus (both at departmental and Customers level) and the European Central Bank.



▪ **Case Management and Knowledge Management**

1. Manage the documents and process the Security Division Case Processing, such as for Terrorist incidents.
2. Scan and Manage all Media (Press/TV) information related to Security
3. Manage Knowledge stored in over 22 different systems

"inteliscape is a partner, that one benefits to work with. Once something is allocated to inteliscape, there is almost no supervision. Reason being, that inteliscape is responsible, takes the task to hand, works closely with the customer and delivers, products that not only fulfils customer expectations but also exceeds them. inteliscape is a company that is shaping its future in the best possible way.

It is key in my line of work, management of large system integration projects, to select the right partners. The partner that will not only look closely at what he has to do which could only be a portion of the whole project, but also help integrate with the rest of the team which at times is Global in scale and share the concern of total project completion."

*Mr. Manolis Sporgitas, Public Sector, IBM Greece S.A.*